

UK CLUB SITES ACCESS STATEMENT

Keswick Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Keswick.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/keswick

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Keswick Camping and Caravanning Club Site
Crow Park Road, Cumbria, CA12 5EP

01768 772 392



Your Arrival on Site

There is a bus stop 300m from site.

The site is well signed on the approach with Keswick Club Site signs.

Entrance to the site is via an electronic keypad on the barrier.

There are 2 entry barriers and 1 exit which open automatically. These are locked between 11pm and 7am.

UK Club Sites Access Statement

Keswick

The approach surface is tarmac.

The arrival surface is level tarmac.

There is no car park or designated accessible parking.

Access to reception is via a steep walkway or steps, there are handrails by the steps. There are 9 steps that lead to reception.



Your Check In

The reception is clearly signed.

The opening hours are 9am to 10:30am then 1pm till 6pm.

For out of hours, a contact number can be found at reception.

Access to reception is via a ramp or by the steps.

There is a small threshold into reception.

The reception floor space is free from clutter.



Your Pitch

Campers can park on their pitch or at the left-hand side grass, weather permitting.

The hardstanding pitches are available close to an accessible facility.

The hardstanding pitches are gravel, approximately 20mm.

There are level pitches that are close to facility blocks.



Travelling Around Site

There are speedbumps on site.

There are bollard lights on site and streetlights at the entrance.

UK Club Sites Access Statement

Keswick



The Facility Block

There is a clear well-maintained path leading to the facility block.

There is a ramp leading to the facility block.

There are no semi-ambulant cubicles.

The taps are push button.

There are seats in the showers.

The showers are push button.

The showers do not have steps.

The facility block is lit at night.



The Accessible Facilities

There is flat level access leading to the accessible facility.

There are no handrails leading to the facility.

There are no steps leading into the facility.

The toilet has handrails.

The toilet has a large flush handle.

There is transfer space both sides of the toilet.

The washbasin cannot be reached from the toilet.

There is a hand dryer.

There is a full-length mirror.

The shower has handrails.

The shower is dial operated.

The shower is open access.

The shower head is height adjustable.

UK Club Sites Access Statement

Keswick

The floor is non-slip.

There is a hair dryer.

There is an emergency cord that can be reached from the floor. The alarm cannot be heard from the staff pitches and reception.



Laundry & Food Preparation Areas

There is a ramp leading up to one dishwashing and laundry area. There is a step into the laundry area.

The surface leading to these areas is tarmac.

The taps are push button.

The washing machine is front loading. All washing machines can be loaded from the floor.

The floor level tumble dryers are front loading.

There is a wall mounted iron.

There is one wall mounted ironing board and one free standing.

There is sheltered washing up facilities.

The taps are push button.

There is an outdoor drying area.



Recreational Areas

There is no indoor recreation area.

There is an outdoor children's play area.

There is flat, level access over grass to the play area.

There is no seating available near the play area.

The play area surface is rubber.

There is a slight raised edge surrounding the area.

UK Club Sites Access Statement

Keswick



Waste, Water, Fire and Evacuation

There is flat, level access leading to the refuse area.

The path is tarmac.

There is a step up into the area.

There are no handrails.

The waste containers are 1.1m high.

There are fire triangles on site.

There is unrestricted access to firefighting equipment.

The fire assembly points are in the car park and on the beach.

The surfaces are tarmac leading to gravel and grass/tarmac leading to sand.



Ready Camp Tents, Pods and Other Accommodation

There are three steps leading to the pods.

The surface surrounding the pods is gravel.

The path leading to the pods is tarmac.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.

UK Club Sites Access Statement

Keswick



“Beautiful location, good facilities, close to supermarket and the bus station to get easy access to all the Lake District hills.”



“A great site from the friendly staff to the location. The shower blocks are well maintained, the pitches a good size. Fabulous views and wildlife all around.”



“Facilities are spotlessly clean and the friendly site staff endeavour to find a pitch that suits your needs. Lovely views and close to Keswick town. Facilities are spotlessly clean.”