

Access Statement – Glencoe

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01855 811 397
- Site Page www.campingandcaravanningclub.co.uk/glencoe

Your Arrival on Site

- The nearest train station is 20 miles from site. Nearest bus stop is 400yds
- National trust visitors centre sign on main road, club sign on right hand side of road on approach to visitor centre
- Barriers locked between 7am-11pm. First arrivals after 1pm. Out of hours procedure instructions on reception door
- Approach road is tarmac
- Overnight carpark is at the visitors centre. There is a pedestrian opening in the fence
- There is no designated accessible parking space
- There are no handrails leading to reception
- There are no steps

Your Check in

- The reception is clearly signed
- Opening hours for reception are 9am-10:30am and 4pm-6pm
- For out of hours arrivals, full details are available on the reception door
- Access to reception is level
- There is a slight lip on the reception door
- The floor is free from clutter

Your Pitch

- Cars can be parked next to units on site
- Hardstanding pitches are available next to the accessible facility
- Hardstanding pitches are gravel
- There are a number of level pitches close to the facility block
- There are no vehicles allowed in the tent field. So cars cannot be parked next to tents

Your Facilities

- There is a clear well maintained path leading to the facility blocks
- There are no steps leading to the facility blocks
- There is no ramp and access is level
- There is a semi-ambulant cubicle in the ladies but not the men's
- Taps are screw top
- The showers have seats
- Showers are push button operated
- The showers do not have a step
- The blocks are lit at night

Your Accessible Facilities

- There is a flat level path leading to the accessible facility
- There are no handrails
- Access is level into the room
- The toilet has handrails
- The toilet has a large flush handle
- Transfer space is on the right of the toilet
- The washbasin can be reached from the toilet
- Taps are lever top
- There is a hand dryer
- There is a full length mirror
- The shower has handrails
- The shower is dial operated
- The shower is open access
- The shower is height adjustable
- The floor is non-slip
- There is no hair dryer
- There is an emergency chord and it can be reached from the floor
- The alarm cannot be heard from the staff pitches or reception

Your Laundry and Food Preparation Areas

- These areas have good level access over tarmac
- Taps are screw top
- Washing machines are front loading
- At least one washing machine can be loaded from the floor
- Tumble dryers are front loading
- They are stacked
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are indoor washing up facilities
- Taps are screw top
- There is an outdoor drying area

Your Recreational Areas

- There is no indoor recreation area
- There is no children's play area

Waste, Fire and Evacuation

- There is flat level access to the refuse area
- Path is tarmac
- There are no steps or kerbs
- There are no handrails leading to these areas
- 4ft high industrial bins for general & recycling waste 2ft for glass recycling
- There are fire triangles on site
- There is unrestricted access to firefighting equipment
- Assembly point 1 is at the main gate. Point2 is at the rear gate
- The surfaces are - Point 1 tarmac point 2 gravel

Miscellaneous Information

- There are speed bumps on site
- Pitch areas have light from hook-up bollards wall lighting at block & reception low level lighting on paths to block