

## **Woodhall Spa Access Statement**

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Woodhall Spa.

If you require any further information or wish to book online, please visit: www.campingandcaravanningclub.co.uk/woodhallspa

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday, Saturday: 9:00am – 1:00pm from January to August



### **Site Contact Details**

Woodhall Spa Camping and Caravanning Club Site Wellsyke Lane, Kirkby-on-Bain, Lincolnshire, LN10 6YU

01526 352911



### Your Arrival on Site

The nearest train station 11 miles from site. The bus stop at the main gate is on call & collect service (1 days' notice required).

There is a Club sign on the junction of Kirkby Lane & Wellsyke Lane, approx. 1 mile from the Ebrington Arms pub.

On arrival there is one keypad operated barrier that is automatic on exit. It automatically locks between 11pm & 7am.



The approach road is an 800m lane to site with occasional verge passing places.

If arriving when the barrier is locked, there is space for 5 cars.

The car park is only used for additional cars & people on site out after 11pm.

The reception and overnight carpark will hold five cars.

There is no designated accessible parking.

New arrivals should pull up to the reception yellow line on the left beside the entrance barrier.

The surface is tarmac on a slight slope.

There are no handrails.

There are no steps but there is a slight slope.



# Your Check In

The reception is clearly signed for arrivals.

Opening hours are 9am-10:30am then 4pm-6pm.

For out of hours, in the event of a 999 blue light emergency call emergency services & follow procedure on the site welcome leaflet.

There is a slight slope outside reception.

The door to reception is a good width and there is a large threshold.

For those unable to access the reception area, clipboards are available.

The reception area has a good clear floor area.

There is no low-level reception counter.

The door to the information room is a good width and however there is a raised lip threshold.

The information room has a good clear floor area.



### Your Pitch

There is space available for one camper's car. Additional cars should be parked in the car park.



There are 3 hardstanding pitches close to the accessible room.

All hardstanding pitches are loose, large gravel.

There are level hardstanding & grass pitches close to facilities.



# **Travelling Around Site**

There are speedbumps on site.

The reception, car park, facility blocks & water points are lit up all night.



## The Facility Block

There is a flat level concrete path leading to the facilities.

There are no steps leading to facilities. There is a brick step, then a further step over the threshold to enter the ladies and gents facilities.

There are no steps into the accessible room or family room.

There is no ramp.

There is a step on the entrance to the block.

There are no semi-ambulant cubicles.

Taps are push button.

There are shower seats in each shower. There is one handrail in each shower cubicle.

The showers are twist/turn operated, also a push button.

The showers do not have a step.

The facility block is lit at night.

#### Parent/Child Facilities

There is a flat level path leading to the parent/child facility.

There are no handrails on approach to the parent/child facility.

There is a flat, level entrance to the room.



The toilet has a larger flush handle.

The toilet has transfer space to one side.

The washbasin cannot be reached from the toilet.

The washbasin has lever taps.

There is a hand dryer.

There is a high-level mirror.

The shower is twist/turn operated.

The shower has handrails.

The shower head is height adjustable.

The floor is non-slip.

There is a hair dryer.

There is a wall-mounted shower chair.

There is a baby change area and a baby seat.



## The Accessible Facilities

There is a flat level path leading to the accessible facility.

There are no handrails on approach to the accessible facility. There is a handrail on the outside of the accessible door.

The accessible facility is RADAR key access (can be provided if required).

There is a flat, level entrance to the room.

The toilet has handrails.

The toilet has a larger flush handle.



The toilet has transfer space to one side.

The washbasin cannot be reached from the toilet.

There is an emergency cord in the toilet area and it can be reached from the floor.

The washbasin has lever taps.

There is a hand dryer.

There are two low-level mirrors.

The shower has handrails.

The shower is twist/turn operated.

The shower is open access.

The shower head is height adjustable.

The floor is non-slip.

There is a hairdryer.

There is an emergency cord in the shower area and it can be reached from the floor.

The alarm cannot be heard from the staff pitches and reception.

There is one freestanding chair and one wall mounted.



## Laundry & Food Preparation Areas

A tarmac path leads to both of these areas.

There is one step into the laundry.

The taps are push button.

The washing machine is floor level and front loading.

The tumble dryer is stacked and front loading.

There is a wall-mounted iron.

There is a freestanding ironing board.



There are no steps into the washing up facilities.

There are under cover washing up facilities.

There is an accessible sink in the washing up area.

The taps are push top.

There is no outdoor drying area.



## **Recreational Areas**

There is no indoor recreation area.

There is an outdoor children's play area.

There are 4 benches situated around the site.

There is no area for ball games.

The play park is on a slope.

Seating is not available near this area.

The surface is rubber in the play park.

There is a fence surrounding the play area.



## Waste, Water, Fire and Evacuation

There is a slight slope leading to the refuse area.

Access is over tarmac paths.

There are no steps or kerbs.

There are no handrails in the refuse area.

The wheelie bins are 1.3m high.

There are fire triangles on site.

There is unrestricted access to firefighting equipment.

Fire assembly point 1 is in the main car park at entrance & number 2 is at the water point.



The assembly point surfaces are tarmac & grass.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"The site was spotlessly clean with amazing toilet and shower block facilities. The atmosphere at Woodhall Spa is so relaxed with the small lake and woodland area making it a lovely peaceful place to stay."



"This site is quiet and peaceful and we stayed on a grass pitch at the back of the site under the trees. The facilities were lovely and clean, and we had a friendly welcome with a choice of pitches. Will definitely be back again soon."



"We have been coming here for years and every stay is enjoyable. The facilities are very clean and well maintained, the site is well laid out and a great place to stay. The site staff are amazing and are very accommodating and helpful."